

Your opinion is important to us. Please help us maintain our high standard of quality service by answering the following questions. Return it to our office and receive an instant \$5 rebate on today's service. *Please rate your satisfaction on the following:*

	Completely Satisfied	Satisfied	Unsatisfied	Completely Unsatisfied	
1. Our phone representative	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Of these 4 satisfaction ratings, which one is the most important to you? <u>4</u> attitude
2. How the work was performed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Our employee appearance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Our employee attitude	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Did our employee(s) protect your flooring from tools, etc.? Yes No

Did our employee(s) wear protective shoe coverings? Yes No

The price was... more than expected about right less than expected

Would you use us again? Yes No Maybe

Would you refer us to a friend? Yes No Maybe

Additional Remarks It's a pleasure to work with you
You're ALWAYS on time and keep in touch which
makes life easy for everyone

May we use your name as a reference? Yes No THANK YOU!!

Do you have any recommendations as to how we can improve our service to you in the future?

Just keep doing what you're doing - I tell
everyone how reliable you are & how neat you
are as you work, and punctual - I love it!!!

~~Dorene~~ Cunningham
40 Firetown Rd Unit 25 * * *
Simsbury CT 06074

PLEASE INCLUDE YOUR RETURN ADDRESS

120
5370
1737



Hart Electric Residential Services
381 Governor's Highway
South Windsor, CT 06074