

Your opinion is important to us. Please help us maintain our high standard of quality service by answering the following questions. Return it to our office and receive an instant \$5 rebate on today's service. *Please rate your satisfaction on the following:*

done

	Completely Satisfied	Satisfied	Unsatisfied	Completely Unsatisfied	
1. Our phone representative	<u>1</u>	2	3	4	Of these 4 satisfaction ratings, which one is the most important to you? <u>2</u>
2. How the work was performed	<u>1</u>	2	3	4	
3. Our employee appearance	<u>1</u>	2	3	4	
4. Our employee attitude	<u>1</u>	2	3	4	

Did our employee(s) protect your flooring from tools, etc.? Yes No

Did our employee(s) wear protective shoe coverings? Yes No

The total was... more than expected X about right ___ less than expected ___

Would you use us again? Yes X No ___ Maybe ___

Would you refer us to a friend? Yes X No ___ Maybe ___

Additional Remarks An A+++ effort! u

would highly recommend your service

Do you have any recommendations as to how we can improve our service to you in the future?

Customer Name: P. Bartoloni Date: 8-16-05

Barionete
147 Helton Blvd
South Windsor
Conn. 06074



PLEASE INCLUDE YOUR RETURN ADDRESS

Hart Electric Residential Services
381 Governor's Highway
South Windsor, CT 06074

06074-2331

